Industry Brief



Streamline Healthcare Records Management

Enhance care provider data access and integrity with servicenow.



Healthcare providers are under constant pressure to improve health outcomes, control costs, and improve the patient experience. To address these demands key staff need fast access to secure real-time HIPAA-compliant patient data stored in a myriad of siloed systems and platforms. These disjointed and broken processes lead to costly delays, expensive errors, and negative patient experiences leading to an avalanche of unnecessary costs and burden on the organization.

ServiceNow is leading the digital transformation of healthcare by eliminating unstructured workflows and processes by consolidating siloed systems into a single secure HIPAA-compliant platform powered by DocGenerator and DocIntegrator from DTech Apps. Leveraging DTech Apps' complimentary solutions healthcare organizations can supercharge their ServiceNow infrastructure. The result, healthcare providers can automatically generate any forms, documents, or records using ServiceNow data and securely storing the content in Microsoft SharePoint while routing it through standardized workflows built on ServiceNow with the hands-on experience of DTech Apps.

ServiceNow and DTech Apps help healthcare providers operate more efficiently, improve patient outcomes, and reduce costs, ultimately leading to a more effective and patient-centric health care organization.

Upgrade and improve your healthcare organization with ServiceNow and DTech Apps:

- Accelerate Emergency Room discharge process
- Automate routine patient, physician, and administrative forms and documents.
- Automate electronic signatures
- Improve clinician onboarding
- Improve patient experiences
- Improve records security and HIPAA-compliance
- Seamlessly integrate SharePoint
 with ServiceNow
- Streamline and consolidate IT infrastructure
- Realize a positive ROI on your ServiceNow investment within months.





Industry Brief



Improve healthcare efficiency through automation

- Automate routine tasks, appointment scheduling, patient data entry, inventory management
- Eliminate manual errors and accelerate response times.



Enhance the patient experience

- Reduce wait times
- Accelerate discharge process



Staff Productivity

Faster Onboarding

23%

Capture insights on resource allocation and ensure compliance

- Ensure staffing levels are optimized and resources are allocated properly
- · Monitor and ensure compliance with healthcare regulations



Maximize your ServiceNow implementation with DocIntegrator and DocGenerator

- Customize and optimize ServiceNow to meet the unique needs of your organization
- Accelerate your success with solutions from the most experienced ServiceNow Build partner in the world



Expert training and support

- Accelerate adoption and make the most of your ServiceNow and DTech Apps implementation through expert training and support
- On-site and virtual instructor-led training is available, as well as on-demand options



Auto-Generate forms and documents for electronic signature

- Generate patient records, discharge summaries, billing statements, and more based on data stored in ServiceNow
- Ensure records are approved, signed, and processed through standardized processes



Seamlessly connect ServiceNow to Microsoft SharePoint

- Access, edit, process, and upload files in Microsoft SharePoint
- Ensure all PII is protected and HIPAA-compliant documents and forms are safe and secure



